

Global Service Division (GSD)

General Instructions for INBOUND shipments (ver 1.25)

MacGregor Service warehouses in the Netherlands and Singapore.

Important Note

All deliveries should be made under the following guidelines to ensure easier receiving and fast handling. Failure to meet these requirements may lead to delays or delivery refusal at the receiving warehouses (as well as processing of invoice payment).

For

- EUROPE Bound Delivery Venray, the Netherlands
- ASIA Bound Delivery Singapore
- Inbound Marking Labelling /Delivery Documentation Guidelines
- Refer to page 2
- Refer to page 7
- Refer to page 10



EUROPE Bound Delivery: Venray, the Netherlands

1. Inbound Delivery Announcement Requirement

(Pre-advice INBOUND & Unloading Reference)

All deliveries to the warehouse should be pre-advised and announced to Macgregor relevant Purchaser / Logistic personnel and our warehouse partner DSV. Relevant mode of delivery (or pick-up) is to be confirmed and advised by the relevant MacGregor personnel.

Depending on your mode of delivery, an UNLOADING REFERENCE NUMBER "I-Number" (FORMAT "I XXXXX") MAY be provided to you. The **UNLOADING REFERENCE NUMBER "I-Number"**, **is a MUST for** Deliveries needed unloading assistance at warehouse

- Such as LARGE, HEAVY, Odd-size packages and Palletised Delivery (when needing unloading assistance)
- For ROAD TRANSPORTATION by Other Forwarder or your own (not by DSV)

^{*}Failure to present the relevant (I-Number), may lead to rejection at the gate.

	Courier Delivery	Air and Sea Freight	Road Transportation	
Requirements	(UPS / DHL / Fedex etc)		By DSV Road / Freight	By Other
Pre-Delivery Advice to MacGregor				
Purchaser/Logistics and DSV	YES	YES	YES	YES
Warehouse UNLOADING REFERENCE NUMBER "I-Number"	Not Needed for small package. *for large and pallet size, INBOUND announcement is NEEDED	Not Needed *handled by MCG	Not Needed	NEEDED

How to Make an INBOUND Announcement (pre-delivery)

- I. Send an pre-delivery announcement to
 - Relevant MacGregor employee (relevant Purchaser as per PO) and to
 - DSV email (nl.sha.imp.macgregor@nl.dsv.com)
 Note: New email from Jan 2023
- II. Required Information to be provided for an INBOUND announcement
 - MacGregor PO number (10-digit: 4504/5xxxxxxxxx)
 - Delivery Note / Packing list
 - Invoice / Proforma (mandatory for deliveries originating from outside of the EU)
 - Mode of transport / Size and Weight of Packages / including Qty
 - · Expected delivery date / time

When a delivery has been approved, you should

- I. Receive an acknowledgement
- II. Ensure you Received an **UNLOADING REFERENCE NUMBER "I-Number"** (FORMAT "I XXXXX"), for large, heavy, palletised or the road transport by other forwarder or your own
- III. Proceed with the delivery as announced, present the UNLOADING REFERENCE NUMBER (I-Number) at the gate
- ❖ Failure to present the relevant UNLOADING REFERENCE NUMBER (I-Number), may lead to rejection at the gate. Do NOT make delivery without a delivery acknowledgement



For EUROPE Bound Delivery

VENRAY, The Netherlands

2. Delivery Document requirements

I. Delivery Note / Packing List

- All Parts are required to be clearly identifiable and marked with MacGregor part numbers. (See detail specification of labelling Pg10)
- Delivery Note and Packing list should mention MacGregor PO number (mandatory)
 Preferably if you have been provided with a Macgregor delivery Number, it should be mentioned too (If available /Optional).
- Delivery Notes and Packing List should be addressed to Buyer and Consignee detail (See example below)

DELIVERY NOTE

Buyer Consignee / Warehouse Address

MacGregor Pte. Ltd. 31 International Business Park, #05-01, Singapore 609921 MacGregor Pte. Ltd. (Logistic Centre Europe) c/o DSV Solutions Nederland B.V. Witte Vennenweg 1 5807 EJ Venray Netherlands

II. Commercial Invoice (mandatory for shipments originating from a non-EU region or country)

The commercial invoice should contain data as follows (See details in the example)

- Buver Information
- Ship to / Consignee information
- MacGregor PO reference
- INCOTERMS
- HS Code and Country of Origin

(Note: Porforma invoice should be avoid UNLESS Goods are for non-commercial SAMPLE Purposes)

COMMERCIAL INVOICE Date: 1 Jan 2023 Invoice # XXXXXXX Buyer / Bill to: Ship to / Consignee MacGregor Pte. Ltd. (Logistic Centre Europe) MacGregor Pte. Ltd. c/o DSV Solutions Nederland B.V. 31 International Business Park, Witte Vennenweg 1 #05-01, Singapore 609921 5807 EJ Venray Netherlands VAT: NL826448112B01 VAT-Number: VAT: NL826448112B01 EORI-Number : DE319473756207527 **Shipping Information** Customer PO# Transport Mode INCOTERMS: FCA Netherlands

Item #	Description	QTY	HS Code	Country of Origin	Net Value

MacGregor warehouses / General instructions for impound onlyments

Ver.: 1.25 / June.2023



For EUROPE Bound Delivery

VENRAY, The Netherlands

III. Other Shipping Document / Information (when applicable)

Airfreight waybill	Sea freight Bill of Lading		
Consignee MacGregor Pte. Ltd. (Logistic Centre Europe) c/o DSV Solutions Nederland B.V. Witte Vennenweg 1 5807 EJ Venray Netherlands	Consignee MacGregor Pte. Ltd. (Logistic Centre Europe) c/o DSV Solutions Nederland B.V. Witte Vennenweg 1 5807 EJ Venray Netherlands		
Notify DSV Solutions Venray Witte Vennenweg 1, 5807 EJ Oostrum Netherlands Email: nl.sha.imp.macgregor@nl.dsv.com	Notify Party DSV Solutions Venray Witte Vennenweg 1, 5807 EJ Oostrum Netherlands Email: nl.sha.imp.macgregor@nl.dsv.com		
Preferred airports: Amsterdam, Dusseldorf, Luxembourg	Port of discharge: Rotterdam		

3. Freight forwarding / Courier accounts (such UPS, DHL FEDEX etc)

When applicable (or instructed from our purchasers and logistic team) and as agreed incoterms, transport can be booked on MacGregor's accounts.

Package (0- 30 kg)	Package above 30 kg
From within EU region -UPS account 38E1R5	Within EU (+ UK and Norway)
or o account contrib	Contact DSV
From Rest of the World	Collection Request :
- DHL Express 960631687	Email: nl.sha.freight.vnr@nl.dsv.com
Delivery address: MacGregor Pte. Ltd. (Logistic Centre Europe) c/o DSV Solutions Nederland B.V. Witte Vennenweg 1 5807 EJ Venray Netherlands PIC: Danielle Luijpers Phone no.: +31 (0)478 52 12 47 Always reference to MacGregor's PO number (450xxxxxxxxx) If, for any reason, you can't book UPS for the delivery, please use the alternative DHL account.	Information needed when making request 1) Pick Up Address
	3) Any Special requirements (example)
	ADR goods
	Tail lift

Always Ensure document requirements are adhered to as mentioned above as Packing List, Commercial invoice etc (if applicable). Note the right Buyer and Consignee details are correct.

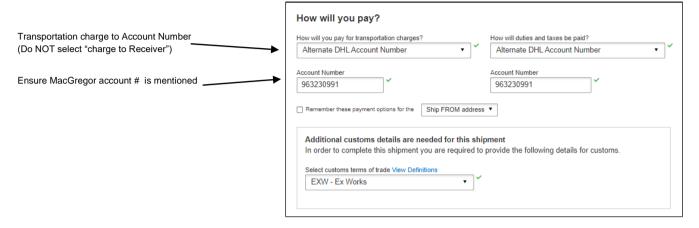


For **EUROPE Bound Delivery**VENRAY, The Netherlands

TRANSPORTATION CHARGES (Courier Charges)

Depending on PO incoterms, if the transportation changes are to be borne by Macgregor

When booking a Courier, ensure the PAYER is "MacGregor", Please select "Charge to Account"example from DHL page





For **EUROPE Bound Delivery**VENRAY, The Netherlands

Quick Reference

Information useful for Delivery / Shipping Document requirements Related to EUROPE bound deliveries

In case of further questions, do not hesitate to contact the respective MacGregor employee who placed the order or arranged the delivery. Alternatively you may contact your local MacGregor sourcing contact or use macgregorsupplier@macgregor.com

Buyer / Bill to

MacGregor Pte. Ltd. 31 International Business Park, #05-01, Singapore 609921 VAT: NL826448112B01

Importer / Consignee

MacGregor Pte. Ltd.
(Logistic Centre Europe)
c/o DSV Solutions Nederland B.V.
Witte Vennenweg 1
5807 EJ Venray
Netherlands
VAT-Number: VAT: NL826448112B01

EORI-Number: DE319473756207527

For Sea-freight / Port of discharge: Rotterdam

For Air-freight / Preferred airports: Amsterdam, Dusseldorf, Luxembourg

Warehouse Address

MacGregor Pte Ltd (Logistic Centre Europe). c/o DSV Solutions Nederland B.V. Witte Vennenweg 1 5807 EJ Venray Netherlands

Notify Party

DSV Solutions Venray Witte Vennenweg 1, 5807 EJ Oostrum Netherlands

Email: nl.sha.imp.macgregor@nl.dsv.com



For ASIA Bound Delivery: Singapore

4. Inbound Delivery Announcement Requirement (Pre-advice INBOUND & Unloading Reference)

All deliveries to the warehouse should be pre-advised and announced to Macgregor relevant Purchaser / Logistic personnel and our warehouse partner DSV. Relevant mode of delivery (or pick-up) is to be confirmed and advice by MacGregor Purchaser or Logistic Team

	Courier Delivery	Air and Sea Freight	Road Transportation	
Requirements	(UPS / DHL / Fedex etc)		By DSV Road / Freight	By Other
Pre-Delivery Advice to MacGregor Purchaser / Logistics and DSV	YES	YES	YES	YES
Warehouse UNLOADING REFERENCE NUMBER "I-Number" (Not need in Singapore Warehouse)	Not Needed	Not Needed	Not Needed	Not Needed

How to Make an INBOUND Announcement (pre-delivery)

- I. Send a pre-delivery announcement to
 - Relevant MacGregor employee (relevant Purchaser as per PO) and to Macgregor APAC logistics team. (lca.logistics@macgregor.com)
- II. Required Information to be provided for an INBOUND announcement
 - MacGregor PO number (10-digit: 4504/5xxxxxxxxx)
 - Delivery Note / Packing list
 - Invoice / Proforma (mandatory for delivery originate from outside of the EU)
 - Mode of transport / Size and Weight of Packages / including Qty
 - Expected delivery date / time

When a delivery has been approved, you should

- I. Receive an acknowledgement
- II. Proceed with the delivery as announced,

(Note: UNLOADING REFERENCE NUMBER (I-Number), not needed in Singapore Warehouse)



5. Delivery Document requirements

I. Delivery Note /Packing List

- All Parts are required to be clearly identifiable and marked with MacGregor part numbers. (See detail specification of labelling Pg10)
- Delivery Note and Packing list should mention MacGregor PO number (mandatory)
 Preferably if you have been provided with a Macgregor delivery Number, it should be mentioned too (If available /Optional).
- Delivery Notes and Packing List should be addressed to Buyer and Consignee detail (See example below)

DELIVERY NOTE

Buyer Warehouse Address

MacGregor Pte. Ltd. 31 International Business Park, #05-01, Singapore 609921 MacGregor Pte Ltd (Logistic Centre Asia) c/o DSV Solutions Pte Ltd Level 4, 9 Pioneer View, Singapore 627581

II. Commercial Invoice

(mandatory for shipments originating from a non-EU region or country)

The invoice should contain data as follows ((See details in the example)

- Buyer Information
- Ship to / Consignee information
- MacGregor Po reference
- INCOTERMS
- HS Code and Country of Origin

(Note: Porforma invoice should be avoid UNLESS Goods are for non-commercial SAMPLE Purposes)

COMMERCIAL INVOICE Date: 1 Aug 2022 Invoice # XXXXXXX Customer ID: XXXXXX Buyer / Bill to: Ship to MacGregor Pte Ltd MacGregor Pte. Ltd. (Logistic Centre Asia) 31 International Business Park, c/o DSV Solutions Pte Ltd #05-01, Singapore 609921 Level 4, 9 Pioneer View, Singapore 627581 GST No. 201311633G GST No. 201311633G **Shipping Information** Customer Po # Transport Mode INCOTERMS: FCA Singapore / Weight (Number of Packages) Net Value Item Description QTY HS Country of Code Origin



III. Other Shipping Document / Information (when applicable)

Airfreight waybill	Sea freight Bill of Lading		
Consignee MacGregor Pte. Ltd. 31 International Business Park, #05-01, Singapore 609921 GST No. 201311633G	Consignee MacGregor Pte. Ltd. 31 International Business Park, #05-01, Singapore 609921 GST No. 201311633G		
Notify MacGregor Pte Ltd (Logistic Centre Asia) c/o DSV Solutions Pte Ltd Level 4, 9 Pioneer View, Singapore 627581 Preferred airports: Singapore	Notify MacGregor Pte Ltd (Logistic Centre Asia) c/o DSV Solutions Pte Ltd Level 4, 9 Pioneer View, Singapore 627581 Port of discharge: Singapore		

6. Freight forwarding / Courier accounts (such UPS, DHL etc)

When applicable (or instructed from our purchasers and logistic team) and as agreed incoterms, transport can be booked on MacGregor's accounts. Please liaise with our purchasers and logistic team.

Contact Macgregor Purchaser or Logistics Team *Vendors to provide the CIPL to the purchasers or logistics when ready to ship Relevant details will be advice (such as DHL account Number) Delivery address: MacGregor Pte Ltd (Logistic Centre Asia) c/o DSV Solutions Pte Ltd Level 4, 9 Pioneer View, Singapore 627581 PIC: Eric Teo / NG MENG CHENG Phone no.: +65 8780 7219 / +65 9788 4556 Always reference to MacGregor's PO number (450xxxxxxxxx) Contact MacGregor APAC Please send a collection request to our APAC logistics when ready to ship Email : lca.logistics@macgregor.com Information needed when making request 1) Pick Up Address • Company name • Loading address • Contact person / Phone / Email • Shipment information 2) Order / Delivery Details III. MacGregor PO number (450xxxxxxxxx) IV. Content V. Type of packaging VI. Number of packages VII. Size of Packages / Weight 3) Any Special requirements (example)	Package (0- 30 kg)	Package above 30 kg
Abr goods Tail lift	*Vendors to provide the CIPL to the purchasers or logistics when ready to ship Relevant details will be advice (such as DHL account Number) Delivery address: MacGregor Pte Ltd (Logistic Centre Asia) c/o DSV Solutions Pte Ltd Level 4, 9 Pioneer View, Singapore 627581 PIC: Eric Teo / NG MENG CHENG Phone no.: +65 8780 7219 / +65 9788 4556 Always reference to MacGregor's PO number	Please send a collection request to our APAC logistics team Email: lca.logistics@macgregor.com Information needed when making request 1) Pick Up Address

Always Ensure document requirements are adhered as mentioned above as Packing List, Commercial invoice etc (if applicable). Note the Buyer and Consignee details are correct.



For **APAC Bound Delivery**SINGAPORE

Quick Reference

Information useful for Delivery / Shipping Document requirements Related to ASIA bound deliveries

In case of further questions, please do not hesitate to contact the respective MacGregor employee who placed the order or arranged the delivery. Alternatively you may contact your local MacGregor sourcing contact or use macgregorsupplier@macgregor.com

Buyer / Bill to

MacGregor Pte. Ltd. 31 International Business Park, #05-01, Singapore 609921 Company Reg. No. 201311633G

Importer / Consignee

MacGregor Pte. Ltd. 31 International Business Park, #05-01, Singapore 609921 Company Reg. No. 201311633G Warehouse Address / Notify Party

MacGregor Pte Ltd (Logistic Centre Asia) c/o DSV Solutions Pte Ltd Level 4, 9 Pioneer View, Singapore 627581

For Sea-freight / Port of discharge: Singapore For Air-freight / Preferred airports: Singapore



MACGREGOR DELIVERY INBOUND Part Marking /Labelling & Document Guidelines INSTRUCTIONS

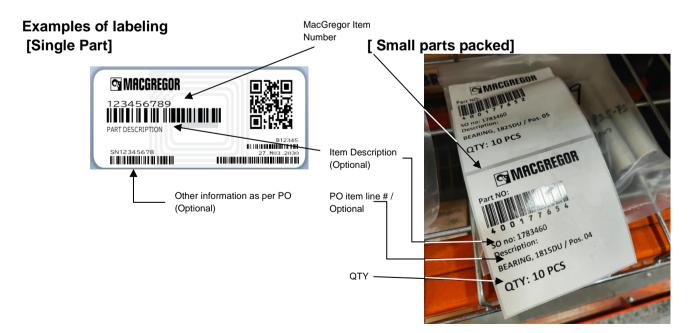
DELIVERY to WAREHOUSE

1) INBOUND DELIVERY (mandatory)

There is one important aspect, where you, as our honorable supplier/partners can support us for easier handling and facilitating of all inbound processes and therewith also ensure a smoother receiving and faster payment processing of your invoices.

- Marking / Labeling of Parts . ENSURE all and each delivered item can be identifiable. All Items MUST be clearly labelled with
 - 1) MacGregor Item Number,
 - 2) QTY, (* Not needed for single qty part)
 - 3) Optional / Other information as instructed on MacGregor PO (such as PO line #)
 - 4) Optional / Part description
 - 5) Vendor / Supplier Part number (Optional)
 - * Barcoded of information is highly encouraged

For small and non-label small parts, items can be grouped and packed together and labelled with the above mentioned.





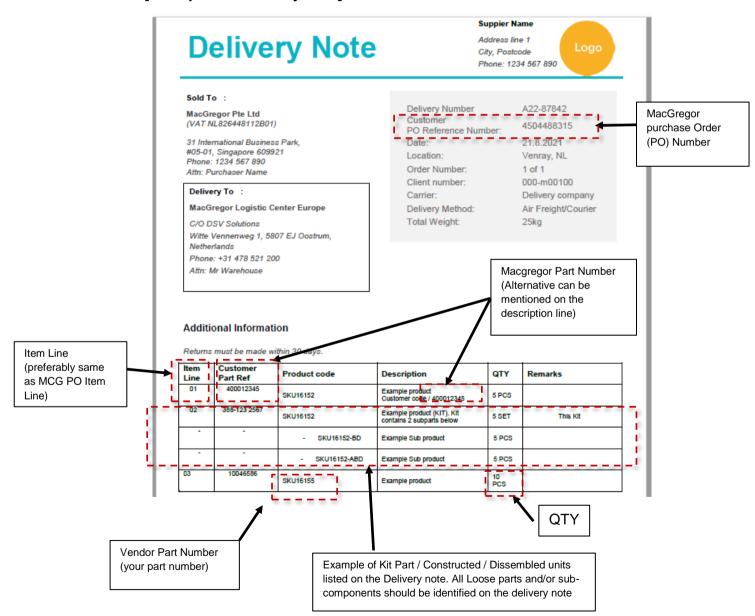


• Delivery Note .

All Delivery Notes should be in ENGLISH or multi-languages. This information must be provided for easy and fast identification for inbound receiving

- 1) Purchase Order Number (PO)
- 2) All Item-lines should have this information
 - i. Items-line #
 - ii. MacGregor item Number,
 - iii. QTY.
 - iv. Kit / Assembled / constructed part details
 - v. Vendor / Supplier material number.(optional)

[Example of a Delivery Note]





For **APAC Bound Delivery**SINGAPORE

For Kits. To facilitate receiving and avoid confusion, ensure all sub-components are
packed together and reference to one (01) master MacGregor Item number. If the subcomponents are in separate packs, consolidate it with secondary packaging. The same
information should be indicated clearly on the delivery note too



Example of a Seal Kit pack as 1 single SKU / Part Number



Example of a Kit / subcomponents listed under 1 Part Number

• For disassembled complete unit parts delivery. Items such as a drive-shaft unit. Ensure the all sub-components are labelled individually /qty indicated and detailed in the delivery note. Packed all loose parts in a secondary packaging for easy identification.

Or if units are assembled / constructed using 2 or more sub-components . Example a coupling. This part is ordered with one (1) MacGregor part number "02638.XXX". But from Supplier is an assembled item consisting of vendor 3 item numbers. Ensure the parts are labelled and detail of subcomponents listed as per be example on the Delivery Note (DO)



Example of a complete units parts delivered in loosely / subcomponents (instead of assembled)



Example of a few parts assembled as a unit delivered (with 9 SKU)

Example of Delivery Note showing

Item Line	Customer Part Ref	Product code	Description	QTY	Remarks	
01	400012345	SKU16152	Example Seal KIT Customer code / 400012345	5 Pack	←	1) Complete Kit with single SKU
02	388-123 2567	NA	Example product COUPLING Complete assembled.	5 SET	This Kit is assembled 1 complete unit	
-	-	- SKU16153-BD	Example Sub product (2pc/set)	10	←	2) Few SKU parts
-	-	- SKU16154-ABD	Example Sub product (1pc/set)	5		assembled as a unit
03	10046586	SKU16155	Example product SHAFT (dissembled)	1 Set	This Kit consist of loose parts complete unit	
		- SKU161000-a	Example Sub product bearing (2pc/set)	2	•	
		- SKU1615455-ab	Example Sub product main shaft (1pc/set)	1	`	3) A complete SKU unit



For **APAC** Bound Delivery SINGAPORE

• For Consolidated Packing / Shipments / Multiple POs /

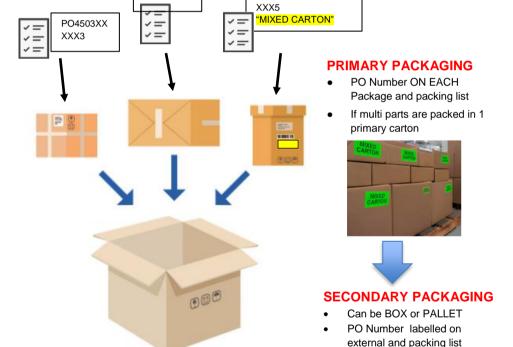
If you are delivering multiple orders at the same time, ensure the following steps are taken to facilitate receiving and avoid confusion.

- i. Ensure all POs are packed individually separated and labelled as per above instructions. PO Numbers should be clearly marked on individual packages
- ii. Multiple parts (SKUs) from single PO are allowed to be consolidated and packed in a single package. If so, please clearly indicate and labelled "MIXED CARTON"
- iii. A separate Packing list must be provided for each PO / order / package
- iv. Consolidate the above, in a larger secondary packaging (such as large carton, wooden crate or strapped on a pallet)
- v. A Master shipping List must be provided for the secondary package (listing all the PO orders Numbers contained within) A copy of the packing to be securely adhere on the external package or pallet to facilities customs clearance process

PO4503XX

XXX1

- Multiple parts (SKUs) from single PO are allowed to be consolidated and packed in a single package.
 Clearly indicate and labelled "MIXED CARTON"
- POs should be packed individually and Labelled, and consolidated in a larger box or package.
- There should be separate packing list provided for each PO package/box within and PO number mark on box
- On the Secondary package, a master shipping list mentioning the PO Numbers contained within



PO4503XX



PALLETISED PACKAGING

- PO Number ON EACH Package
- List the all PO numbers consolidated on the pallet MASTER Shipping list

MacGregor warehouses / General Instructions for Inbound Shipments Ver.: 1.25 / June.2023